

From: [Jonathan Walling](#)
To: [Toby Baker](#); [Steven Schar](#); [Stephanie Bergeron Perdue](#); [Ferrell Fields](#); [Ryan Vise](#)
Cc: [Kelly Cook](#); [Ramiro Garcia](#); [Susan Johnson](#); [Kelly Keel Linden](#); [Leroy Biggers](#); [Cari-Michel Lacaille](#); [Michael Honeycutt](#); [L'Oreal Stepney](#); [Andrea Morrow](#); [Michelle Havelka](#); [Ross Morgan](#)
Subject: Do not use order issued for Craft-Turney WSC- Update #1
Date: Wednesday, October 3, 2018 5:58:42 PM
Attachments: [20181003_153735.jpg](#)
[STOPUSENOTIFICATION10318.doc](#)

Update #1, October 3, 2018

In consultation with the Water Supply Division, the do not use order has expanded to 500 connections to include all customers on the pressure plane where the backflow occurred. The WSC is working on delivering the do not use notice (attached) to the additional connections. The region has learned that the product is a type of commercial fungicide (label attached). MSDS sheets have been provided to Toxicology which are under review. The TCEQ is coordinating with the WSC on a sampling plan. Sampling will begin on October 4, 2018.

CID and Media Relations have been apprised of the situation.

From: Ramiro Garcia
Sent: Wednesday, October 3, 2018 4:03 PM
To: Toby Baker <Toby.Baker@tceq.texas.gov>; Steven Schar <Steven.Schar@Tceq.Texas.Gov>; Stephanie Bergeron Perdue <Stephanie.Bergeron_Perdue@tceq.texas.gov>; Ferrell Fields <Ferrell.Fields@tceq.texas.gov>; Ryan Vise <Ryan.Vise@Tceq.Texas.Gov>
Cc: Kelly Cook <Kelly.Cook@tceq.texas.gov>; Michelle Havelka <Michelle.Havelka@tceq.texas.gov>; Kelly Keel Linden <Kelly.KeelLinden@tceq.texas.gov>; Leroy Biggers <Leroy.Biggers@tceq.texas.gov>; Ross Morgan <Ross.Morgan@tceq.texas.gov>; Jonathan Walling <Jonathan.Walling@tceq.texas.gov>; Susan Johnson <Susan.Johnson@tceq.texas.gov>; Cari-Michel Lacaille <Cari-Michel.Lacaille@tceq.texas.gov>; Michael Honeycutt <Michael.Honeycutt@tceq.texas.gov>
Subject: FW: Do not use order issued for Craft-Turney WSC

Good afternoon,

A do not use order has been issued today for Craft-Turney WSC, located in South Cherokee County, South of Jacksonville. There are 16 affected connections related to a back siphonage event the Arrington Sawmill. Five of the 16 connections are located at the Sawmill, therefore 11 other customers may have been affected by the event.

The system indicated that the back siphonage has been isolated to the 16 connections by valving off this area. The operators were hand delivering the do not use orders today at 1:00 p.m. The WSC conducted a Customer Service Inspection today at the Arrington Sawmill and determined that a tank containing a wood preservative did not have a backflow prevention device.

Of note: On 9/29/18 the water system repaired a water line break. On 10/01/18 the WSC received complaints of water quality including burning or

irritated skin after exposure to the water. The water system believes a back siphonage may have occurred during the line break repair. Samples were collected and the system is waiting on the lab results.

Region-5 Tyler staff are in route to get more details. We are trying to get a copy of the do not use order issued by the WSC. We understand the WSC is providing water to the affected customers. More details below.

-Ramiro

Begin forwarded message:

From: Ross Morgan <ross.morgan@tceq.texas.gov>

Date: October 3, 2018 at 3:05:31 PM CDT

To: Kelly Keel Linden <Kelly.KeelLinden@tceq.texas.gov>, Jonathan Walling <jonathan.walling@tceq.texas.gov>

Cc: Leroy Biggers <leroy.biggers@tceq.texas.gov>, Cara Fisher <cara.fisher@tceq.texas.gov>, Kevin Glanton <kevin.glanton@tceq.texas.gov>

Subject: Dot not use order issued for

Craft-Turney WSC, located in South Cherokee County, South of Jacksonville, issued a Do Not Use order 10/3/18, on 16 connections related to a back siphonage event at Arrington Sawmill. Five of the 16 connections are located at the Sawmill, therefore 11 other customers may have been affected by the event. The system indicated that the back siphonage has been isolated to the 16 connections, by valving off this area.

On 9/29/18 the water system repaired a water line break. On 10/01/18 the water system received complaints of water quality including burning or irritated skin after exposure to the water. The water system believes a back siphonage may have occurred during the line break repair. Samples were collected and the system is waiting on the lab results.

A CSI was conducted on 10/3/18 on all 5 connections at Arrington Lumbermill. The CSI determined a tank containing a wood preservative, for treating wood pallets did not have a backflow prevention device. A PRZ was installed to protect the water supply. Details on the wood preservative are not currently known by the Region 5 Office. We are seeking more information.

The Region 5 Office was notified today and responded immediately. Kevin Glanton, from the Region 5 Office is in route to get more details.

The system indicated their operators are hand delivering the do not use orders around 1:00 10/3/2018.

RBM

Links to entities:

<http://www.ctwscorp.com/>

<http://www.arringtonlumber.com/>

Fungicide for Control of Surface Molds and Sapstain Fungi on Wood

INGREDIENT STATEMENT

Active Ingredients*:

Chlorothalonil (tetrachloroisophthalonitrile)..... 14.5%
Methylene bis-thiocyanate 14.7%

Inert Ingredients:..... 70.8%

Total:..... 100%

*Contains 165 grams per liter or 1.37 pounds per U.S. gallon of chlorothalonil and 167 grams per liter or 1.39 pounds per U.S. gallon of methylene bis-thiocyanate.

EPA Reg. No. 1022-583-71581

EPA Est. No. 1022-TN-001

DIRECTIONS FOR USE

It is a violation of Federal law to use this product in a manner inconsistent with its labeling.

STORAGE AND DISPOSAL

DO NOT contaminate water, food or feed by storage or disposal.

STORAGE: Store away from food or feed in a secure, well-ventilated area protected from extreme temperatures. Do not transfer to unmarked containers. Keep container closed when not in use.

PESTICIDE DISPOSAL: Pesticide wastes are acutely hazardous. Improper disposal of excess pesticide or rinsate is a violation of Federal Law. If these wastes cannot be disposed of by use according to label instructions, contact your State Pesticide or Environmental Control Agency, or the Hazardous Waste representative at the nearest EPA Regional Office for guidance.

CONTAINER HANDLING: Nonrefillable Container. Do not reuse or refill this container. Triple rinse as follows: Fill container 1/4 full with water and recap. Shake for 10 seconds. Follow Pesticide Disposal instructions for rinsate disposal. Drain for 10 seconds after flow begins to drip.

***CRAFT-TURNEY WATER SUPPLY CORPORATION
JACKSONVILLE, TX – CHEROKEE COUNTY
STOP USE OF WATER IMMEDIATELY NOTIFICATION***

October 3, 2018

Due to conditions which have occurred recently in the water system, the Texas Commission on Environmental Quality has required the system, (*Craft-Turney Water Supply*) to notify **all the customers involved in the involved area to stop use of community water immediately until further notified**. The area included in this notice is:

***** AT THE SOUTH END OF 7 MILE HIL BEGINNING AT ADDRESS 33871
US HWY 69 N, ON THE WEST SIDE, GOING SOUTH ALL THE WAY UP 7
MILE HILL TO INCLUDE THE ADDRESS OF 33089 US HWY 69 N, THEN
GOING SOUTH ON 7 MILE HILL TO INCLUDE THE ADDRESS OF 33338 US
HWY 69 N, THEN GO WEST ON COUNTY ROAD 1513 TO COUNTY ROAD
1538 AND INCLUDE ALL RESIDENCES AND BUSINESSES ON COUNTY
ROAD 1538 *****

If you have questions regarding this matter you may contact the Corporation Office at 903-586-9301.

Public Water System No. 0370016